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HOUSE BILL 1174

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State of Washington

61st Legislature

2009 Regular Session

By Representatives Miloscia, Chase, Armstrong, Ormsby, Goodman, Hasegawa, and Williams

Read first time 01/14/09. Referred to Committee on State Government & Tribal Affairs.

1 AN ACT Relating to independent assessments of agency quality  
2 management programs; and amending RCW 43.17.390.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 **Sec. 1.** RCW 43.17.390 and 2005 c 384 s 4 are each amended to read  
5 as follows:

6 (1) Starting no later than 2008, and at least once every three  
7 years thereafter, each agency shall apply to the Washington state  
8 quality award, or similar organization, for an independent assessment  
9 of its quality management, accountability, and performance system. The  
10 assessment shall evaluate the effectiveness of all elements of its  
11 management, accountability, and performance system, including:  
12 Leadership, strategic planning, customer focus, analysis and  
13 information, employee performance management, and process improvement.  
14 The purpose of the assessment is to recognize best practice and  
15 identify improvement opportunities.

16 (2) Each agency shall provide the governor's office with an  
17 electronic copy of its independent assessment application and any

1 feedback provided by the independent assessor.

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